**Career Summary**

## Have 16+ years of total experience in IT with emphasis on Project Delivery& Agile Methodology

I am a forward thinking, capable and committed Scrum Master / Senior Project Delivery Professional with a proven ability to meet agreed deadlines, co-ordinate work and work to defined software methodologies within a structured environment. Focused on any task and able to utilize knowledge and experiences to come up with practical solutions. Having first class executive leadership, negotiating and communicating skills and capable of providing guidance and advice to both in house and third party teams.

**Work Experience**

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| **Timeline** | **Organization** |
| **Oct 2005 – May 2019** | **DTDC Express Ltd** |
| **May 2019 - Till date** | **Tech Mahindra Ltd** |

**Profession Summary**

* Have 15+ years of experience in Information Technology sector and 2+ years as Scrum Master with excellence in:

~ Project Management ~ Scrum Master ~ Service Delivery

~ Release Management ~ Team Management ~ Liaison & Coordination

~ Program Management ~ Coaching Agile practices ~ Servant Leadership

As a Scrum Master:

* As a Scrum Master, responsible to Collaborate, facilitate, lead and coach many Scrum teams responsible for developing different modules in the product.
* Expert at driving the adoption and enforcement of Scrum rules, removing impediments and fostering self-management. Capable of bringing overwhelming enthusiasm and awareness to projects, applying expert Judgment to the removal of impediments, keeping teams focused and delivering success in rapidly evolving and dynamic environments.
* Facilitate scrum ceremonies (grooming, sprint planning, retrospectives, daily standups, etc.)
* Assisted team with making appropriate commitments through story selection, manage backlog, prioritize resolution of defects/bugs as evidenced by the on-time delivery of sprints and participated proactively in developing and maintaining team standards, tools and best practices reducing development time.
* Educate and reinforce scrum methodology and agile framework to team members and key stakeholders.
* Protect team from over-commitment, manage backlog, prioritize resolution of defects/bugs.
* Removed impediments and protected team members from interruptions and distractions to maximize productivity. Encouraged and implemented process improvements, created team-building opportunities.
* Track and communicate team velocity and sprint/release progress
* Responsible for guiding the planning, tracking and day-to-day activities of Web development teams during its transition from Waterfall to Agile methodologies.
* Organized and facilitated sprint planning, daily stand-up meetings, reviews, retrospectives, release planning, demos and other Scrum-related meetings
* Resolved many complex issues by bringing together the Engineering teams, Product owners, Scrum Masters across different scrums within organization.
* Have good exposure to different agile frameworks such as **Scrum, Kanban, Extreme Programming (XP), Feature-Driven Development (FDD), Test Driven Development (TDD), Automated Testing, Continuous Integration / Continuous Delivery (CI/CD), Pair Programming etc.**

**Managerial Abilities:**

* Managing teams
* Strong influencing and Communication skills
* Having a flexible attitude and positive approach
* Ability to lead Onshore/offshore teams
* Project scheduling and analyzing the requirements for further proceedings
* Possess excellent organizational skills with proven abilities in team and customer relationship management
* Ability to quickly learn applications with minimal documentation
* Delivering and implementing the project as per scheduled milestones
* Conducting user training sessions

**Achievements:**

* Best Employee For the Year 2009
* Bravo Card For Best Performance 2011
* Bravo Card For Best Performance 2016

**Domain Expertise:**

* Logistics & Supply Chain Management

**Professional Certifications**

* **Scrum Alliance Certified Scrum Maser (CSM)**

**Technical Expertise**

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| --- | --- |
| **Tools** | **Expertise Level** |
| JIRA | Advanced |
| Project Management | Advanced |
| Excel | Intermediate |
| Project Planning | Advanced |
| Scrum Agile Development Methodology | Advanced |
| Kanban | Intermediate |
| CI/CD Methodologies | Intermediate |

**Education**

* B.Sc (General) from Acharya Nagarjuna University, Guntur

## Representative Projects:

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| --- | --- |
| Project Name | TMS |
| Organization | Tech Mahindra Ltd |
| Client | Allcargo Logistics |
| Role | Scrum Master |
| Date | Jul 2019 to Tilll now |

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| --- | --- |
| Project Name | MyDTDCApp |
| Organization | DTDC Express Ltd |
| Client | Mobile App Development / Improvisations |
| Role | Lead Business Consultant |
| Date | **May 2017 to April 2019** |

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| --- | --- |
| Project Name | DTDC– eSolutions (Smart Track/Shipsy…etc) |
| Organization | DTDC Express Ltd |
| Client | Internal |
| Role | Regional Manager |
| 6Date | **Mar 2014 to Aug 2017** |

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| --- | --- |
| Project Name | E Commerce Operations (Instacom) |
| Organization | DTDC Express Ltd |
| Client | Internal |
| Role | Product Head |
| Date | **Nov 2010 to Feb 2014** |

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| --- | --- |
| Project Name | ITBS – Intl Operations |
| Organization | DTDC Express Ltd |
| Client | Internal |
| Role | Area Manager |
| Date | **Oct 2005 to Sep 2010** |